

# COVID-19 GOLF SAFETY GUIDELINES



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## Welcome

We're delighted to welcome you back to Wirral's golf courses. To make sure you can play safely, we have introduced a series of guidelines to reduce the risk to you and our staff.

Brackenwood | Warren | Hoylake | Arrowe Park

## New golf rules

1. Tee times are available for two-balls, three-balls, and four-balls comprising of individuals from same or different households. Players from separate households must remain 2m apart.
2. Tee times are available Monday - Sunday, 9am - 6.30pm
3. The course will remain closed outside of these hours for customers wanting to start their game.
4. All tee times must be pre-booked online at [wirralleisure.co.uk/golf](http://wirralleisure.co.uk/golf).
5. Golfers must not come to the course without a tee time.
6. Junior members must always be accompanied by an adult at all times.

## Course access

Access to the courses is limited to golf staff and customers who have pre-booked a tee time. To access the course, you must:

- Be in receipt of a valid pre-reserved tee booking.
- Not be in self-isolation.
- Not be displaying COVID-19 symptoms (a recent onset of a new continuous cough or high temperature or a loss of, or change in, normal sense of taste or smell).
- Have paid in advance (no payments will be taken on site).
- Be able to adhere and abide by the guidance set out in this document. Anyone not abiding by this guidance will be asked to leave the premises.

## Booking & arrival

- All players must book a tee time and pre-pay via the website ([wirralleisure.co.uk/golf](http://wirralleisure.co.uk/golf)) before they arrive at the course. A helpline is available, between 8.30am – 6.30pm for any booking queries.
- We require all players to provide a phone number and email address to enable contact tracing.
- Golf equipment should be washed before you leave home.
- Golfers should travel to the club alone, or with a member of the same household.
- Arrive at the course no more than 15 minutes prior to reserved tee time.
- Observe social distancing at all times.
- All onsite facilities including toilets are closed.

## Check in & shop protocol

- Golf Shop will initially be closed to the public. When it reopens, 2m queue markers will be introduced and only one person at a time will be permitted inside. A 2m exclusion zone will also be in place at the service desk.
- Once open, check in at the Golf Shop is compulsory for all players before their round.
- Golfing products will not be available to purchase until further notice.
- Scorecards will not be issued.
- The lockers and trolley store cannot be accessed to store belongings.
- Social golf only. There will be no competitive golf.



# To the first tee

- Tee times will be at 10-minute intervals.
- The putting green is open to the players who tee off next. Arrive at the 1st tee no more than 5 minutes prior to the reserved tee time.
- Social spacing signage identifies the 1st tee waiting areas. Any player(s) not following directions will be asked to leave the premises.
- Tee off times must be strictly observed to ensure minimum 10-minute round spacing.



[bookingsandinformation@wirral.gov.uk](mailto:bookingsandinformation@wirral.gov.uk)  
[www.wirralleisure.co.uk/golf](http://www.wirralleisure.co.uk/golf)

## On the course

- Social distancing must be observed at all times.
- Social distancing signage identifies waiting areas on tee box approaches.
- No rakes will be available for the sand pits. If you need to smooth out the sand, you will need to use your feet.
- Flag sticks must remain in position and must not be touched.
- Hole cups have been cut 3 feet in front of flag sticks.
- Once a hole is completed, the group in front must have exited the tee box before players can progress to the next hole
- Do not double back to play again if a ball is lost, unplayable, or in a penalty area
- Equipment, food, and drink must not be exchanged between players
- Players must not pick up another player's equipment or golf ball
- Players must refrain from handshakes and high fives
- Greenkeepers have priority on the course

Please be respectful to staff on site and adhere to safety measures that are in place. Any threatening behaviour towards staff will not be tolerated.

## Getting home safely

- After your round, please leave the course swiftly to give players behind you space.
- The clubhouse will remain closed.
- Ensure clubs and equipment are cleaned thoroughly after use.
- If you experience any symptoms associated with COVID-19 after playing at one of our courses, please tell us at [bookingsandinformation@wirral.gov.uk](mailto:bookingsandinformation@wirral.gov.uk) at the earliest possible opportunity.

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# Reduce the risk of COVID-19

- The most common symptoms of coronavirus (COVID-19) are recent onset of a new continuous cough or high temperature or a loss of, or change in, normal sense of taste or smell (anosmia).
- If you have these symptoms, however mild, stay at home and do not leave your house for at least 7 days from when your symptoms started (if you live alone), or 14 days (if you live with someone who has symptoms). You do not need to call NHS 111 to go into self-isolation. If your symptoms worsen during home isolation or are no better after 7 days, contact NHS 111 online. If you have no internet access, you should call NHS 111. For a medical emergency dial 999.
- Wash your hands more often than usual, for 20 seconds using soap and hot water, particularly after coughing, sneezing and blowing your nose, or after being in public areas where other people are doing so. Use hand sanitiser if that's all you have access to.
- To reduce the spread of germs when you cough or sneeze, cover your mouth and nose with a tissue, or your sleeve (not your hands) if you don't have a tissue, and throw the tissue in a bin immediately. Then wash your hands or use a hand sanitising gel.
- Clean and disinfect regularly touched objects and surfaces using your regular cleaning products to reduce the risk of passing the infection on to other people.

# Cancellations

If members/guests are unable to make a booked tee-time, they must endeavour to cancel it giving 24 hours' notice.

Members and guests can cancel tee-times over the phone on

**Warren**                      **0151 639 5730**

**Arrowe Park**              **0151 677 1527**

**Brackenwood**            **0151 608 3093**

**Hoylake**                    **0151 632 2956**

or email [bookingsandinformation@wirral.gov.uk](mailto:bookingsandinformation@wirral.gov.uk)

## Stay safe and enjoy your round of golf

